

Victoria Agomoh, CBAP®

Agile Business Analyst

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Professional Summary

Certified Business Analysis Professional (CBAP®) with 5+ years of experience delivering data-driven transformation initiatives across several industries. Skilled in translating complex business needs into scalable digital solutions through requirements engineering, As-Is/To-Be process modeling, stakeholder facilitation, and Agile delivery practices. Proven ability to bridge business and technical teams to implement operational improvements, optimize workflows, and support product innovation, achieving measurable gains in efficiency, performance, and user adoption.

Skills

- Business Requirements Elicitation
- Requirements Engineering
- Business Process Modelling (AS-IS / TO-BE)
- User Story Development
- Gap Analysis
- Stakeholder Management

Tools

- Communication & Presentation
- Analytical Thinking
- Problem Solving
- Critical Thinking
- Cross-Functional Collaboration
- Jira
- Confluence
- Excel
- Power BI
- Figma
- Azure DevOps

Professional Experience

Business Analyst Consultant

Amdari Consulting (Remote)

Jan 2025 – Present

- Led end-to-end requirements elicitation across 4+ industry projects (HealthTech, Manufacturing, Retail, Consulting), reducing requirement ambiguity and rework by 30% through structured stakeholder interviews and validation workshops
- Developed and maintained 20+ core BA artefacts (BRDs, user stories, process maps, KPI frameworks), improving project clarity and stakeholder alignment by 40% across cross-functional teams

- Conducted AS-IS and TO-BE process modelling, identifying workflow inefficiencies and enabling process optimisation initiatives that improved operational efficiency by up to 25%
- Partnered with data teams to define analytics and reporting requirements, contributing to the design of KPI-driven dashboards that enhanced decision-making speed and visibility by 35%
- Facilitated User Acceptance Testing (UAT) by designing test scenarios, tracking defects, and coordinating resolutions, achieving 95% test case coverage and reducing post-release issues by 40%
- Translated complex analytical insights into executive-level reports and strategic recommendations, enabling stakeholders to prioritise initiatives and drive data-informed decisions across multiple transformation projects

7ven Oaks Limited

Business Analyst | July 2023 – December 2024

- Led business analysis for the development of a recruitment platform, translating stakeholder needs into structured requirements that improved employer–candidate interaction efficiency by 25%
- Conducted gap analysis (AS-IS vs TO-BE) to identify process inefficiencies and functional gaps, enabling the redesign of recruitment workflows and reducing process bottlenecks by 30%
- Elicited and documented business and functional requirements for key features including job postings, candidate profiles, and paid service models, ensuring 100% alignment with stakeholder expectations
- Translated stakeholder insights into actionable user stories and prioritised features, improving product delivery efficiency and reducing requirement revisions by 35%
- Designed and optimised end-to-end recruitment workflows, contributing to a 25% increase in operational efficiency and improved user experience across the platform
- Supported delivery execution through continuous stakeholder collaboration and validation, contributing to 95% on-time project milestone completion and successful implementation readiness